

Electronic Acknowledgement Receipt

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Application Number:	10645438
International Application Number:	
Confirmation Number:	7992
Title of Invention:	MANAGEMENT OF QUEUES IN CONTACT CENTRES
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
Filer:	William M. Lee/Maggie Ballesteros
Filer Authorized By:	William M. Lee
Attorney Docket Number:	920673-94702
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	94702issuefee.pdf	2044154	no	1
			cf29e67ecede6d4a60e0572463aa520f6f6fb4a9		

Warnings:

Information:

2	Fee Worksheet (SB06)	fee-info.pdf	32106	no	2
			cc6374fcd0096a1901536d33cb41189d2fd039e2		

Warnings:

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